## UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

## WASHINGTON, D.C. 20549

| FORM 8-K |
| :---: |
| CURRENT REPORT |
| Pursuant to Section 13 or 15 (d) of the |
| Securities Exhange Act of 1934 |
| Date of Report (Date of earliest event reported): September 13, 2021 |

MEDAVAIL HOLDINGS, INC.
(Exact name of registrant as specified in its charter)

## Delaware

(State or other jurisdiction of incorporation)

## 90-0772394

(I.R.S. Employer Identification Number)

6665 Millcreek Dr. Unit 1,
Mississauga ON Canada
L5N 5M4
(Address of principal executive offices)
+1 (905) 812-0023
(Registrant's telephone number, including area code)
N/A
(Former name or former address, if changed since last report)
$\square$ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
$\square$ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
$\square$ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\square$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c)) Securities registered pursuant to Section 12(b) of the Act:

Title of each class Trading Symbol MDVL

Name of each exchange on which registered
The Nasdaq Stock Market LLC
 (§240.12b-2 of this chapter).
Emerging growth company $\square$
 the Exchange Act. $\square$

Item 7.01 Regulation FD Disclosure.
Attached as Exhibit 99.1 to this Current Report on Form 8-K is an investor presentation that MedAvail Holdings, Inc. (the "Company") may use in presentations to investors beginning September 13 , 2021.
 presentation are "forward looking" rather than historical.

 Exhibit.

## Item 9.01 Financial Statement and Exhibits.

(d) Exhibits Exhibit No. Description

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

MEDAVAIL HOLDINGS, INC.

By: $\quad \frac{/ s / \text { Ed Kilroy }}{} \begin{aligned} & \text { Ed Kilroy } \\ & \text { Chief Executive Officer }\end{aligned}$

## MedAvail

Corporate Presentation

## Safe Harbor Statements

Forward-Looking Statements.

MedAvail, Inc. ("MedAvail") cautions you that the statements in this presentation that are not a description of historical fact are forwardlooking statements which may be identified by use of the words such as "anticipate," "believe," "expand," "expect," "grow," "intend," "opportunity," "plan," "potential," "project", "target" and "will" among others. These forward-looking statements are based on MedAvail's current expectations and involve assumptions that may never materialize or may prove to be incorrect. Actual results and the timing of events could differ materially from those anticipated in such forward-looking statements as a result of the ability to project future cash utilization and resources need for contingent future liabilities and business operations, the availability of sufficient resources for combined company operations and to conduct or continue planned product development activities, the ability to execute on commercial objectives, regulatory developments and the timing and ability of MedAvail to raise additional capital to fund operations, and other factors, including, but not limited to, those factors discussed in the section entitled "Risk Factors" of our Current Report on Form 10-Q filed August 12, 2021. Although we believe the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, level of activity, performance or achievements. We undertake no obligation to update any of these forward-looking statements for any reason, even if new information becomes available in the future, except as may be required by law The risks and uncertainties may be amplified by the COVID-19 pandemic, which has caused significant economic uncertainty. The extent to which the COVID-19 pandemic impacts MedAvail's businesses, operations, and financial results, including the duration and magnitude of such effects, will depend on numerous factors, which are unpredictable, including, but not limited to, the duration and spread of the outbreak, its severity, the actions to contain the virus or treat its impact, and how quickly and to what extent normal economic and operating conditions can resume. You are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date on which they were made. MedAvail undertakes no obligation to update such statements to reflect events that occur or circumstances that exist after the date on which they were made, except as may be required by law.

## Investment Highlights


\$16B TAM - Medicare Part D revenues across 7,000 clinics in six initial states

Track record of delivering higher medication adherence and 5 star ratings


Highly scalable hub \& spoke model; low capital cos $\dagger$


Embedded pharmacy model delivers unique value proposition


Proprietary technology platform provides additional growth opportunities


## MedAvail - Our Business Model

## SpotRx

Pharmacy
Telehealih Pharmacy Plafform, Medicare Focused

- $80 \%$ of revenue ${ }^{1}$
- Turnkey full-stack pharmacy offering
- Telehealth platform delivering remote pharmacist consultation through onsite dispensing kiosk supplemented with home delivery capability


## MedAvail

## Technology Vendor

## Sell/License Technology

- $20 \%$ of revenue ${ }^{1}$
- Sell and license our technology to a select list of large enterprise customers
- Customers use their back-end pharmacy operations (pharmacists, inventory)


We license and sell our proprietary hardware and software to health systems, retailers and other industry players


- Integrated into back-end pharmacy systems
- Customized patient workflow
- 24/7 help desk support
- On-site maintenance support
- Customer branding
- Manufactured in the USA
(ㄴ) $)$ Texas Health
Resources

Healing Hands. Caring Hearts.

- 19 sites deployed
- 350 points of care, 27
hospitals


Unique Pharmacy Model Results in Superior Medication Adherence and Satisfaction


On-site support with clinic account manager results in pharmacy as part of care team and customer acquisition

Customized medication inventory by clinic with on-site dispensing and access to pharmacy team via MedCenter helps improve adherence


Proactive adherence programs driving 5 Star performance

Multiple avenues to receive medication, including free courier delivery

Patient level data sharing and reporting for providers

SpotRx Value Proposition Resonates with Executives \& Physicians
Value proposition
Improved medication adherence
Improved Star Ratings
Admient satisfaction
Ease of implementation and operations
Quality reporting
Scalability
No cost to customer organizations

Focused on High Value Patient Customer: Medicare Population


Concentrated VALUE


## Medication adherence impact on Star rating and PMPY cost

"... Physicians in particular want medication compliance as high as possible because they are really interested most in clinical outcomes and ensuring a patient is getting what they need to get better ..."
-VP of Medical Group Operations, CA clinic client
"... From a corporate standpoint, increased medication adherence is beneficial because it directly improves the ratings that payers use to determine reimbursements and decreases costs by reducing hospitalizations of patients not taking their medications ..."
-Medical Director, MI clinic client

Star Ratings / Financial Impacł
Clinics benefit from reduced cost-of-care and improved Star Ratings as a result of adherence, which results in MA bonuses for capitated and integrated payer-providers


Large, vertically-integrated players embracing embedded pharmacy


Our Solution is Driving Better Adherence Our Customers are Happy


Patient / Provider / Payor SATISFACTION

${ }^{*} . .$. I think SpotRx is fantastic. I am so glad they are here. I think a lot of patients that use it benefit from this service. I constantly recommend their product because I see the patient satisfaction ..."
"... The feedback from customers is that they are so satisfied with the product and the level of service provided. Overall, we have had a really good experience ...
have had a really good experience ..."
Practice Manager, CA clinic client
a... I have only had good experiences with SpotRx, and I know our patients feel the same. There is no request that is not met with a solution or plan. They are a great partner .. Director of Clinical Operations, CA clinic client

## SpotRx: Value as an Embedded Pharmacy

| Adherence Status | Internal Patient Number | Earliest Known Fill Date | Goal Date to PDC of $80 \%$ | $\begin{gathered} \text { Actual } \\ \text { Covered Days } \end{gathered}$ | Trending PDC Score | Operational Action |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Savable | xxxxx | 04/20/2021 | 12/03/2021 | 111 | 83.33\% | - Place on Auto refill and MedSync |
| Savable | xxxxx | 03/17/2021 | 12/03/2021 | 138 | 82.53\% | - Get refills for remainder of the year |
| Savable | xxxxx | 01/05/2021 | 12/09/2021 | 189 | 79.32\% | - Clinical Pharmacist adherence counseling <br> - Get refills for rest of the year |
| Savable | xxxxx | 03/15/2021 | 12/08/2021 | 134 | 79.17\% | - Work with Clinician for next appointment adherence counseling |
| Savable | xxxxx | 03/16/2021 | 12/08/2021 | 134 | 79.64\% | - Work with Clinician to prevent hospitalization |
|  |  |  |  |  |  |  |

Real-Time + Operationalized Data including Proportion of Days Covered (PDC) Scores ${ }^{1}$

- Run daily to focus on "at risk patients" and drive adherence, counseling and interventions
- Enable tracking by clinic, patient, disease state and/or adherence date
- Leverage for better patient care + management with less reliance on outdated information

Initial Target Markets - \$16.5B of Annual Prescription Revenue


Enterprise Focused Business Development Strategy


## Strong Revenue Growth Driven by New Deployments


'FY21 guidance based on second quarter earnings results announcement on August 11, 2021. Excluding one-time non-cash accounting entry for contract revenue recognized in 3Q20, full year 2020 revenue grew approximately $142 \%$ y/y

## Target Business Model

| Pharmacy Revenue (SpotRx) | Target |
| :--- | :---: |
| HW/SW Revenue | $\mathbf{8 0 \% - 8 5 \%}$ of revenue |
| Gross Margin | $20 \%-20 \%$ of revenue |
| EBITDA | $\sim 12-14 \%$ |

Proven Team, Advisors and Investors


## Appendix

## Supplemental Financial Summary

Consolidated Statement of Operations (Unaudited)

| (In thousands) | Q1 2020 |  | Q2 2020 |  | Q3 2020 |  | Q4 2020 |  | Q1 2021 |  | Q2 2021 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales: |  |  |  |  |  |  |  |  |  |  |  |  |
| Pharmacy and hardware sales | \$ | 1,402 | \$ | 2,259 | \$ | 3,926 | \$ | 3,009 | \$ | 3,781 | \$ | 4,725 |
| Service sales (1) |  | 10 |  | 52 |  | 3,219 |  | 92 |  | 246 |  | 305 |
| Total sales |  | 1,412 |  | 2,311 |  | 7,145 |  | 3,101 |  | 4,027 |  | 5,030 |
| Cost of sales: |  |  |  |  |  |  |  |  |  |  |  |  |
| Pharmacy and hardware cost of sales (1) |  | 1,385 |  | 1,826 |  | 2,132 |  | 3,250 |  | 3,526 |  | 4,679 |
| Service cost of sales |  | 47 |  | 39 |  | 30 |  | 96 |  | 181 |  | 178 |
| Total cost of sales |  | 1,432 |  | 1,865 |  | 2,162 |  | 3,346 |  | 3,707 |  | 4,857 |
| Gross profit |  | (20) |  | 446 |  | 4,983 |  | (245) |  | 320 |  | 173 |
| Pharmacy operations |  | 1,089 |  | 1,116 |  | 1,450 |  | 2,032 |  | 1,911 |  | 2,292 |
| General and administrative |  | 3,500 |  | 3,580 |  | 3,464 |  | 6,019 |  | 6,515 |  | 6,646 |
| Selling and marketing |  | 703 |  | 570 |  | 624 |  | 1,146 |  | 1,377 |  | 1,497 |
| Research and development |  | 215 |  | 163 |  | 154 |  | 150 |  | 168 |  | 201 |
| Merger expenses |  | . |  | 1,283 |  | 1,324 |  | 2,084 |  | - |  | - |
| Operating loss |  | $(5,527)$ |  | $(6,266)$ |  | $(2,033)$ |  | $(11,676)$ |  | $(9,651)$ |  | $(10,463)$ |
| Other gain (loss), net |  | 8 |  | - |  | - |  | (110) |  | 161 |  | 38 |
| Interest income |  | 8 |  | 7 |  | $\cdot$ |  | 29 |  | 40 |  | 27 |
| Interest expense |  | (179) |  | (277) |  | (455) |  | (328) |  | (2) |  | (66) |
| Loss before income taxes |  | $(5,690)$ |  | $(6,536)$ |  | $(2,488)$ |  | $(12,085)$ |  | $(9,452)$ |  | $(10,464)$ |
| Income tax |  | , |  | ) |  | - |  | - |  | - |  | - |
| Net loss | \$ | $(5,690)$ | \$ | $(6,536)$ | \$ | $(2,488)$ | \$ | $(12,085)$ | \$ | (9,452) | \$ | $(10,464)$ |

(1) Includes aggregate one-time contract revenue of $\$ 4.7$ million recognized in Q3 2020.

## Supplemental Financial Summary

Sales and Cost of Sales by Segment (Unaudited)

| (In thousands) | Q1 2020 |  |  |  |  |  | Q2 2020 |  |  |  |  |  | Q3 2020 |  |  |  |  |  | Q4 2020 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Pharmacy Services |  | PharmacyTechnology |  | Total |  | Pharmacy Services |  | PharmacyTechnology |  | Total |  | Pharmacy Services |  | PharmacyTechnology |  | Total |  | Pharmacy Services |  | Pharmacy Technology |  | Total |  |
| Sales: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Pharmacy and hardware sales: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Retail pharmacy revenue | \$ | 1,297 | \$ | - | \$ | 1,297 | \$ | 1.713 | \$ | - | \$ | 1,713 | \$ | 2,185 | \$ | - | \$ | 2,185 | \$ | 2,533 | \$ | - | \$ | 2.533 |
| Hardware (1) |  | - |  | - |  | - |  | . |  | 423 |  | 423 |  | - |  | 1,626 |  | 1,626 |  | - |  | 352 |  | 352 |
| Subscription revenue |  | . |  | 105 |  | 105 |  | . |  | 123 |  | 123 |  | . |  | 115 |  | 115 |  | . |  | 125 |  | 125 |
| Total pharmacy and hardware sales |  | 1,297 |  | 105 |  | 1,402 |  | 1.713 |  | 546 |  | 2,259 |  | 2,185 |  | 1.741 |  | 3,926 |  | 2,533 |  | 477 |  | 3,010 |
| Serice sales: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Software integration (1) |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | 3,185 |  | 3,185 |  | - |  | (17) |  | (17) |
| Software |  | - |  | - |  | - |  | - |  | 10 |  | 10 |  | - |  | 15 |  | 15 |  | - |  | 20 |  | 20 |
| Maintenance and support |  | - |  | 10 |  | 10 |  | - |  | 13 |  | 13 |  | - |  | 17 |  | 17 |  | - |  | 18 |  | 18 |
| Installation |  | - |  | - |  | - |  | - |  | 28 |  | 28 |  | - |  | - |  | - |  | - |  | 27 |  | 27 |
| Professional services and other |  | . |  | . |  | . |  | . |  | 1 |  | 1 |  | . |  | 2 |  | 2 |  | . |  | 43 |  | 43 |
| Total senice sales |  | - |  | 10 |  | 10 |  | . |  | 52 |  | 52 |  | . |  | 3,219 |  | 3,219 |  | . |  | 91 |  | 91 |
| Total sales |  | 1,297 |  | 115 |  | 1,412 |  | 1,713 |  | 598 |  | 2,311 |  | 2,185 |  | 4,960 |  | 7,145 |  | 2,533 |  | 568 |  | 3,101 |
| Cost of sales |  | 1,338 |  | 94 |  | 1,432 |  | 1,679 |  | 186 |  | 1,865 |  | 2,042 |  | 120 |  | 2,162 |  | 2,685 |  | 661 |  | 3,346 |
| Gross profit (loss) | \$ | (41) | \$ | 21 | \$ | (20) | \$ | 34 | \$ | 412 | \$ | 446 | \$ | 143 | S | 4,840 | \$ | 4,983 | \$ | (152) | \$ | (93) | s | (245) |

[^0]
## Supplemental Financial Summary

Sales and Cost of Sales by Segment (Unaudited)

| (In thousands) | Q1 2021 |  |  |  |  |  | Q2 2021 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Retail Pharmacy Services |  | Pharmacy Technology |  | Total |  | RetailPharmacyServices |  | Pharmacy Technology |  | Total |  |
| Sales: |  |  |  |  |  |  |  |  |  |  |  |  |
| Pharmacy and hardware sales: |  |  |  |  |  |  |  |  |  |  |  |  |
| Retail pharmacy revenue | \$ | 3,418 | \$ | - | \$ | 3,418 | \$ | 1,713 | \$ | - | \$ | 1,713 |
| Hardware (1) |  | - |  | 241 |  | 241 |  | - |  | 423 |  | 423 |
| Subscription revenue |  | - |  | 122 |  | 122 |  | - |  | 123 |  | 123 |
| Total pharmacy and hardware sales |  | 3,418 |  | 363 |  | 3,781 |  | 1,713 |  | 546 |  | 2,259 |
| Service sales: |  |  |  |  |  |  |  | - |  | - |  | - |
| Software integration (1) |  | - |  | - |  | - |  | - |  | - |  | - |
| Software |  | - |  | 33 |  | 33 |  | - |  | 10 |  | 10 |
| Maintenance and support |  | - |  | 31 |  | 31 |  | - |  | 13 |  | 13 |
| Installation |  | - |  | 16 |  | 16 |  | - |  | 28 |  | 28 |
| Professional services and other |  | - |  | 166 |  | 166 |  | - |  | 1 |  | 1 |
| Total senice sales |  | - |  | 246 |  | 246 |  | - |  | 52 |  | 52 |
| Total sales |  | 3,418 |  | 609 |  | 4,027 |  | 1,713 |  | 598 |  | 2,311 |
| Cost of sales |  | 3,329 |  | 378 |  | 3,707 |  | 1,679 |  | 186 |  | 1,865 |
| Gross profit (loss) | \$ | 89 | \$ | 231 | \$ | 320 | \$ | 34 | \$ | 412 | \$ | 446 |

## Supplemental Financial Summary

Adjusted EBITDA - Non-GAAP Reconciliation (Unaudited)

| (In thousands) | Q1 2020 |  | Q2 2020 |  | Q3 2020 |  | Q4 2020 |  | Q1 2021 |  | Q2 2021 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net loss | \$ | $(5,690)$ | \$ | $(6,536)$ | \$ | $(2,488)$ | \$ | $(12,085)$ | \$ | $(9,452)$ | \$ | $(10,464)$ |
| Adjustments to calculate EBITDA: |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest expense, net |  | 171 |  | 270 |  | 455 |  | 299 |  | (38) |  | 39 |
| Income tax |  | - |  | - |  | - |  | - |  | - |  | - |
| Depreciation and amortization |  | 243 |  | 279 |  | 271 |  | 298 |  | 340 |  | 380 |
| EBITDA |  | $(5,276)$ |  | $(5,987)$ |  | $(1,762)$ |  | $(11,488)$ |  | $(9,150)$ |  | $(10,045)$ |
| Adjustments as follows: |  |  |  |  |  |  |  |  |  |  |  |  |
| Bad debt \& service fees |  | - |  | - |  | - |  | 75 |  | - |  | - |
| Share-based compensation expense |  | 84 |  | 86 |  | 65 |  | 145 |  | 260 |  | 323 |
| Merger related expense |  | - |  | 1,283 |  | 1,324 |  | 2,084 |  | - |  | - |
| Other (income) loss, net |  | (8) |  | - |  | - |  | 110 |  | (161) |  | - |
| Inventory impairment charges |  | - |  | - |  | - |  | 352 |  | - |  | - |
| One-time contract revenue (1) |  | - |  | - |  | $(4,729)$ |  | - |  | - |  | - |
| Adjusted EBITDA | \$ | $(5,200)$ | \$ | $(4,618)$ | \$ | $(5,102)$ | \$ | (8,722) | \$ | (9,051) | \$ | (9,722) |

(1) One-time contract revenue of $\$ 4.7$ million recognized in Q3 2020.

## Supplemental Financial Summary

## Non-GAAP Measures

To supplement our consolidated financial statements, which are prepared and presented in accordance with GAAP, we use the following nonGAAP financial measures: EBITDA, and adjusted EBITDA. The presentation of this financial information is not intended to be considered in isolation or as a substitute for, or superior to, the financial information prepared and presented in accordance with GAAP.

We define Adjusted EBITDA for a particular period as net (loss) income before interest, taxes, depreciation and amortization, and as further adjusted for bad debt and service fees, share-based compensation expense, merger related expenses, other (income) loss, net, non-recurring inventory impairment charges, and one-time contract revenue.

We use these non-GAAP financial measures for financial and operational decision-making and as a means to evaluate period-to-period comparisons. We believe that these non-GAAP financial measures provide meaningful supplemental information regarding our performance by excluding certain items that may not be indicative of our recurring core business operating results, like one-time transaction costs related to the reverse merger. We believe that both management and investors benefit from referring to these non-GAAP financial measures in assessing our performance and when planning, forecasting, and analyzing future periods. These non-GAAP financial measures also facilitate management's internal comparisons to our historical performance and liquidity as well as comparisons to our competitors' operating results. We believe these non-GAAP financial measures are useful to investors both because (1) they allow for greater transparency with respect to key metrics used by management in its financial and operational decision-making and (2) they are used by our institutional investors and the analyst community to help them analyze the health of our business.

There are a number of limitations related to the use of non-GAAP financial measures. We compensate for these limitations by providing specific information regarding the GAAP amounts excluded from these non-GAAP financial measures and evaluating these non-GAAP financial measures together with their relevant financial measures in accordance with GAAP.


[^0]:    (1) Includes aggregate one-time contract revenue of $\$ 4.7$ million recognized in Q3 2020.

